#### 令和2年度 一般入学試験(前期)問題

#### 英 語

#### 試験開始の合図があるまで問題冊子を開いてはならない。

#### 注意事項

- 1. 試験時間は80分である。
- 2. 試験開始の合図があるまで、筆記用具を持ってはならない。
- 3. 試験開始後に問題冊子の印刷不鮮明、ページの落丁等の不備、解答用紙の汚れ等を確認しなさい。これらがある場合には手を高く挙げて監督者に知らせること。
- 4. 解答番号は 1 ~ 57 である。
- 5. 解答は指示された解答番号に従って解答用紙の解答欄にマークすること。
- 6. 解答用紙に正しく記入・マークしていない場合には、正しく採点されないことがある。
- 7. 指定された以外の個数をマークした場合には誤りとなる。
- 8. 下書きや計算は問題冊子の余白を利用すること。
- 9. 質問等がある場合には手を高く挙げて監督者に知らせること。
- 10. 試験終了の合図があったら直ちに筆記用具を机の上に置くこと。
- 11. 試験終了の合図の後に受験番号、氏名の記入漏れに気づいた場合には、手を高く挙げて監督者の許可を得てから記入すること。許可なく筆記用具を持つと不正行為とみなされる。
- 12. 試験終了後, 問題冊子は持ち帰ること。

#### 解答用紙記入要領

例: 受験番号が「0 1 2 3 ]番の「日本花子」さんの場合

受 験 番 号								
MΒ	0	1	2	3				
etektori.	***	<b>(I</b> )	<b>(</b>	(0)				
	Ø	獭	<>>	Φ				
	(2)	(2)	<b>489</b>	(2)				
	ാ	(3)	(3)	4				
	(4)	Œ	<b>(3</b> )	(3)				
	<5,∋	<b>(3)</b>	(E)	(\$)				
	(i)	ಃ	യ	(3)				
	00	(C)	<b>Ø</b>	0				
	⟨₿⟩	<b>(3</b> )	<₿	<b>(B)</b>				
	(3)	(2)	<b>(3</b> )	(2)				

±	ッ	ボ	٤	٧١	ナ	3
E	]	7	Ţ.	1	Ė	子
	1	4		1	6	ナ

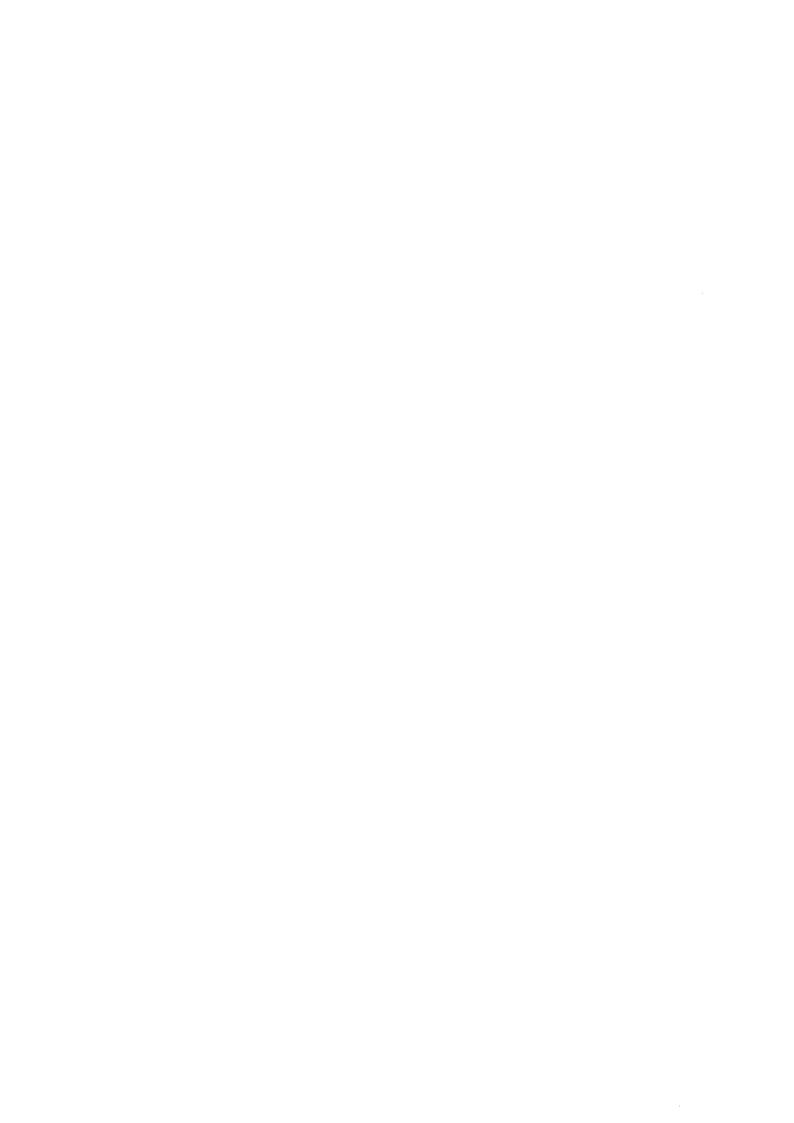
**1. 黒鉛筆(BまたはHBに限る)を使用すること。** 

2. マークは、はみ出さないように 〇 の内側を 🐲 のように丁寧に塗りつぶすこと。

3. 所定の記入欄以外には何も記入しないこと。

項 ※ マークの塗り方が正しくない場合には、採点されないことがある。

- 1. 受験番号の空欄に受験番号を記入し、さらにその下のマーク欄にマークする。次に、氏名を書き、フリガナをカタカナで記入する。
- 2. 受験番号欄と解答欄では、(0)の位置が異なるので注意する。
- 3. マークは黒鉛筆(Bまたは HB に限る)を使い、はみ出さないように の内側を のように丁寧に塗りつぶす。
- 4. マークを消す場合には、消しゴムで跡が残らないように完全に消す。
- 5. 解答用紙は折り曲げたり、汚したりしない。
- 6. 所定の欄以外には何も記入しない。



### 英 語

#### 解答上の注意

1. 解答は、解答用紙の解答欄にマークすること。

例えば、 4 と表示のある問題に対して、「①~®のうちから**2つ選び**、一緒にマークせよ。」の場合には、次の例に従う。

例 ②と⑦と答えたい場合には

解答 番号			角	¥ ?	<b>a</b> 1	爾			
4		(3)	<b>(4)</b>	<b>(5</b> )	<u>(ã</u> )		(8)	(Ð)	(I)

[A]		として:	最も適切なものを	を, ¯	下の①~④のうち	から	それぞれ1つずつ選	:
閆	1 It is difficult for a breakfast.						**************************************	
<b>89</b>	① do without  2 We are ( 2	<del></del> 1	out up with ) to hear the goo		come up to	4	get rid of	
1-2	① delight			3	delighted	4	delightful	
問	3 If it ( 3 ) stops		ining soon, shall nad stopped	we g		4	would stop	
問	4 The typhoon is appearly.	oroach	ing, so the schoo	ol de	cided to have the	pup	ils ( 4 )	
	① leave	2) t	to leave	3	left	4	leaving	
問	5 The last bus ( ① went	5 ② 1	), I had to v	valk ③	home.	4	had gone	
問	6 "Do you like these "Yes, they always	,		of my	y school days."			
	① recall	<b>2</b> 1	remind	3	replace	4	remember	
問	7 The poor old man		7 ) agair	n.				
	① got stolen his ba	ıg		2	had his bag stole	n		
	③ let his bag to sto	eal		4	was stolen his ba	ıg		

1 下の問い(問1~10)に答えよ。

【B】 ( )に語を入れて英文を完		L L	13	【に入るものを、下の
①~⑥のうちからそれぞれ1つ	ずつ選	述べ。		
問 8 I would ( ) ( <u>8</u> of the result as soon as possibl		) ( ) you ( ) (		9 ) ( )
① me	2	if	3	inform
④ it	(5)	appreciate	<b>6</b> )	would
問 9 Well, ( ) ( 10		( )( )(	11	] ) it ( ) to
live in New York?				
① much	2	think	(3)	do
@ costs	(5)	you	<b>6</b>	how
_				
問10 It's not ( ) (	12	) ( ) (	)	of ( ) age
( 13 ) be quiet in the	ie hou	ise.		
① his	2	a	(3)	natural
④ for	(5)	to	<u>6</u>	child

2

In a 2009 sleep study by the Organization for Economic Cooperation and Development (OECD), Japan was placed 28th in the 29 countries surveyed, just one minute ahead of South Korea and a long way behind the world's snooze champions, the French, who enjoy one hour more sleep than other countries in East Asia. The OECD survey found that the average Japanese slept seven hours and 50 minutes per night.

(Adapted from https://www.japantimes.co.jp/life/2016/08/27/lifestyle/japan-get-enough-sleep/)

Brenda: John, are you OK? You look like you haven't slept for days!

John: Oh, hi Brenda. I feel terrible. I only slept for two hours last night. Since I have returned from my trip to Japan, my lack of sleep is catching up with me.

Brenda: Japan? Wow! I was just reading about Japan and how that country ranks pretty low on the amount of sleep they get each night.

John: Yeah, some people live such busy lives, but I honestly think they get enough sleep. Some people in Japan might get less, but I believe they make it up with daytime catnaps on the train, in their office—almost anywhere! Me, when I was in Japan, I needed lots of coffee!

Brenda: Is that so? I can't imagine sleeping on the subway in New York. It might be too dangerous. Speaking of danger, do you know that you can have health issues if you sleep too little, especially if it is a long-term habit? I'm really worried about your health ever since you returned to New York.

John: Yes, I have heard that. Things like obesity, heart attack, high blood pressure, and diabetes, just to name a few. Not to mention the number of accidents that are caused due to a lack of sleep.

Brenda: The interesting point is that sleeping too much can ( 15 ). Weight gain, heart issues, diabetes, and so on. Both too much and too little sleep can have serious effects on the body.

John: I couldn't agree with you more. That would mean that the people at the top of this survey, France, may have an equally unhealthy sleeping pattern compared to people in Asia. It's just the opposite because they sleep too much. Brenda, do you mind if I use your sofa to lay down?

Brenda: Sure! I'll wake you up before our afternoon classes. Did you finish your assignment?

John: My report! Oh, I better get some shuteye. My homework is only half-finished!

問	1 V	Which of the following best explains the underlined part, my lack of sleep is catching
	up	with me? 14
	1	John is getting some sleep later.
	2	John is under arrest for sleeping on the train.
	3	John feels unpleasant after not sleeping well.
	4	John is planning to work harder at finding a place to sleep.
問	2 V	Which of the following is the most appropriate for ( 15 )?
	1	have some similar bad results
	2	create some great benefits
	3	avoid the loss of your job
	4	make French people unhappy
問	3 V	Which of the following best explains John's sleep problem?
	1	He isn't able to sleep on the subway.
	2	He has been lacking sleep after his trip to Japan.
	3	He has several health issues related to sleep.
	4	He doesn't own a bed, so he used Brenda's sofa.
問	4 V	Which of the following is NOT mentioned in the passages?
	1	South Koreans ranked lower than the French in a sleep survey.
	(2)	Both too much and too little sleep can be unhealthy.
	3	Accidents can be related to poor sleep.
	4	Many people in the US sleep on trains and subways.
問	5 A	eccording to the passages, how do some people in Japan make up for a loss of sleep?
		18
	①	They tend to sleep longer on the weekend.
	(2)	They drink energy drinks or coffee.
	(3)	They get a short amount of sleep during the day.
	4	They never do because their lives are too busy.

問	6 W	Which of the following best matches Brenda's concern?
	1	She is concerned about John's recent sleeping habits after his trip overseas.
	2	She is concerned about people who are poorly educated about healthy sleep.
	3	She is concerned about how she is busy, and what she must do later in the day.
	4	She is concerned about how people have stopped using the subways because of
	s	afety.
問	7 V	Which of the following is true about both John and Brenda? 20
	1	Both of them have troubles sleeping and are talking about sleep.
	2	Both of them agreed to sleep more to become healthier.
	3	Both of them have returned from a trip to Japan and have jet lag.
	4	Both of them are students, and they have class later in the day.
問	8 V	Vhat are the passages mostly about? 21
	1	They are about how the country of Japan is leading the world in the most hours of
	s	leep.
	2	They are about how John's health is declining because of his travel overseas.

③ They are about how the amount of sleep can have an impact on our health.

④ They are about how Europe needs more sleep and is studying Asian sleep patterns.

## 次のページに続く

#### 次の英文を読み、下の問い(問1~8)に答えよ。

3

Why should the law refuse its protection to any sensitive being? The time will come when humanity will extend its mantle over everything which breathes. We have begun by attending to the condition of slaves; we shall finish by softening that of all the ( A ) which assist our labors or supply our wants.

Jeremy Bentham

...the principle which regulates the existing social relations between the two (B)—the legal subordination of one to the other—is wrong itself, and now one of the chief hindrances to human improvement; ...it ought to be replaced by a principle of perfect equality, admitting no power or privilege on the one side, nor disability on the other...

John Stuart Mill

(Adapted from *Utilitarianism*, by Katarzyna de Lazari-Radek and Peter Singer, Oxford University Press, 2017)

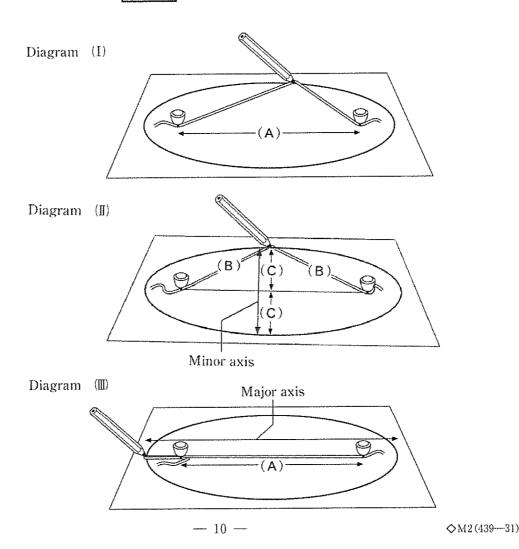
問	1 V	Vhich of the follow	ving	is the most appro	priat	e for ( 22	)?	
	1	unexpected	2	reforming	(3)	qualified	— ④ practio	cal
問	2 V	Vhich of the follow	ving	is the most appro	priat	e for ( <b>23</b>	)?	
	1	natural	2	artificial	3	cruel	④ ridicul	ous
問	3 V ① ② ③ ④	to believe that so to express support to refuse to acce	ometi ort fo opt or	is the closest meaning is good and we are a particular ideast agree with some completely to imp	vill n i or v thing	ot harm you vay of doing thin		24
問	4 W	Thich of the follow	ving	is the most appro	nriata	e for ( <b>25</b>	7 )?	
	1	property	2	husbands	3	protection		on
						p		~***
門	① ② ③ ④	Utilitarians sough Utilitarians tried Utilitarians descr Utilitarians point	nt a s to co ribed ed ou	is the closest me sophisticated explanations with all contradictions in it social injustice	anati l the that from	on for their views opinions in that era by comparing their philosophic	s. era. g opposite vic	ews.
問	6 W	Thich of the follow	ring i ②	s the most appropanimals		e for ( A )? [	27 d tools	
問	7 W	Thich of the follow societies		s the most approplaws	-	e for (B)?[ sexes	28  ④ though	ts
問	① su ② ③ ru	Mill stated not acceeded by Benth Mill is the first ur Bentham, like othes.	only am. tilitar aer u	s true about the phumans but als	so a inst l ro su	nimals have rig	ninate homo uffrage by o	sexuals.
	(4)	will believed free	dom	of thought and ex	pres	sion often harms	others.	

次の英文を読み,下の問い(問1~10)に答えよ。

#### [A]

A simple way to draw an ellipse is to use a piece of string attached to two pins, as shown in Diagram (I). If the pins are 8 cm apart and the string is 10 cm long, then each point on the ellipse has a combined distance of 10 cm from the two pins. For example, in Diagram (II), the 10 cm of string forms two sides of ( 30 ), both 5 cm long. From Pythagoras' theorem, the distance from the centre of the ellipse to the top must be 3 cm. This means that the total height (or ( 31 )) of the ellipse is 6 cm. In Diagram (II), the 10 cm of string is pulled to one side. This indicates that the total width (or ( 32 )) of the ellipse is 10 cm, because it is 8 cm from pin to pin plus 1 cm at both ends.

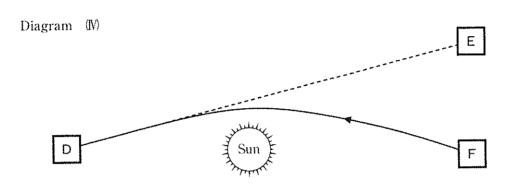
The ellipse is quite squashed, because the ( 31 ) is 6 cm compared with the ( 32 ) of 10 cm. As the two pins are brought closer together, the major and minor axes of the ellipse become more equal and the ellipse becomes less squashed. If the pins merge into a single point, then the string would form a constant radius of 5 cm and the resulting shape would be ( 33 ).



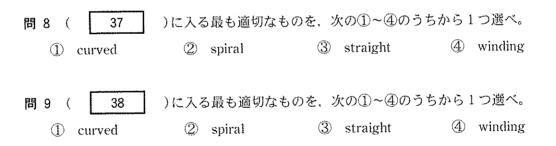
問	1 (	30 ) (	こ入る	る最も適切なもの	)を, 2	欠の①~④のうち	から1つ選べ	۰٥
	1	a circle	2	an oval	3	a square	④ a trian	gle
問	2 2	diameter	_			のを、次の①~④ minor axis		つ選べ。
問		diameter				)を,次の①~④ minor axis		つ選べ。
問	4 (	33 ) k				gの①~④のうち a square		
問	5 2 ①	<b>つ</b> の(A)に入る晶 6 cm	曼も選 ②	<b>値切なものを、次</b> 8 cm			つ選べ。 <u>3</u> ④ 12 cm	34
問	6 2	つの(B)に入る扉 3 cm	支も適 ②				つ選べ。 <u>〔</u> ④ 6 cm	35
問	7 2	<b>つ</b> の(C)に入る搧 3 cm		刊切なものを,次 4 cm		④のうちから 1 : 7 cm	⊃選べ。 <u>3</u>	36

[B]

Einstein hoped that the bending of starlight by the Sun could be used to prove his general theory of relativity. The line of sight between the Earth and the distant star is blocked by the Sun, but the mass of the Sun distorts spacetime, and the starlight is deflected to follow a ( 37 ) path towards the Earth. Our instinct tells us that light travels in straight lines, so from the Earth we project the path of the light back along the ( 38 ) line on which it appears to have arrived, and it seems that the star has shifted. Einstein's theory of gravity predicted a greater apparent stellar shift than did Newton's theory of gravity, so measuring the shift would indicate which theory of gravity was correct.



(Adapted from Big Bang: The Origin of the Universe, by Simon Singh, HarperCollins, 2004)



# 問10 図(M)の中の D, E および F として正しい組合せを、次の①~④のうちから1つ選べ。 39

- ① D The Earth
  - E Actual position of the star
  - F Apparent position of the star as seen from the Earth
- ② D The Earth
  - E Apparent position of the star as seen from the Earth
  - F Actual position of the star
- ③ D Actual position of the star
  - E Apparent position of the star as seen from the Earth
  - F The Earth
- ④ D Apparent position of the star as seen from the Earth
  - E Actual position of the star
  - F The Earth

5

Traditionally, the word 'serendipity' means a fortunate accident that leads to an unexpected discovery. The eighteenth-century English novelist Horace Walpole coined the term, although its origins are in an old Persian fairy story *The Three Princes of Serendip* (modern day Sri Lanka), in which the heroes travel the world making fantastic and ( 40 ) discoveries.

The history of science and technology is full of examples of serendipity. Christopher Columbus set off for China and discovered the New World instead. Galileo turned his telescope on Jupiter to see it better and discovered that it had moons. Wilhelm Konrad Röntgen discovered X-rays by accident during the course of his experiments with \*cathode rays. Alexander Fleming discovered penicillin in a dish that had accidentally been left near an open window. Edward Lorenz accidentally discovered chaos because his computer rounded off numbers in his weather simulations. In all of these cases, and in many, many others as well, people have made important discoveries while they were trying to do something else.

Combining lots of different pieces of data leads inevitably to serendipity, to unexpected discoveries. Some of these discoveries are trivial. But even if only one in a thousand combinations leads to some unexpected discovery, the potential number of discoveries—unexpected, serendipitous discoveries—is still enormous.

To recognise the above process, I coined the term <u>serendipity effect</u>. Combining new data with old is one of the most common sources of the serendipity effect. It is almost a truism that new technology inevitably yields new discoveries. This is why astronomers always want to build better telescopes and physicists always want to build bigger particle accelerators. The same desire helps to drive the current trend for building enormous data warehouses.

To sum up, the serendipity effect is a process by which the interaction of many different factors makes a particular outcome ( 43 ). In the above examples, the outcome was an unexpected discovery. However, in its broadest sense, serendipity is not confined to scientific discovery, far from it. If we think of life as a journey then every day we are exploring the future, so all unexpected events are a form of serendipity. This means that serendipity need not be confined to ( 44 ) events—unwelcome discoveries, unwelcome events are results of exactly the same process.

(Adapted from The Serendipity Machine: A Voyage of Discovery Through the Unexpected World of Computers, by David Green, Allen & Unwin, 2005)

注)	*catho	de rays:真	[空放電	質の際に陰極か	ら放出さ	され陽極に向	可かう電子	一の流れ。陰極	ā線。
問 1	Which	of the follo	wing i	s the most app	propriat	e for (	40	)?	
	D com	mon	2	unexpected	3	traditional	4	unwelcome	
					14 —			<b>♦</b> М	2 (439—35)

問	2	Which of the follo	wing i	s the closest mea	ning	of moon in the	assa	ıge? 41
	1	planet	2	crescent	3	moonlight	4	satellite
問	3 /	Which of the follo	wing i	s the closest mea	ning	of serendipity ef	fect?	42
	1			s a correct predic		1		
	2			thing is happenin				
	3	an effect that is	gener	ated from severa	Lune	expected discove	ries i	n science
	4	a process where	the c	ollaboration of ma	any f	actors leads to t	mpre	dictable outcomes
問	4 V	Which of the follo	wing is	s the most approp	oriato	e for ( 43	7	)?
	1	inevitable	2	better	3	fortunate	<b>-</b> 4	old
問	5 V	Which of the follow	wing is	s the most approp	oriate	e for ( 44	7	)?
	(1)	future	2	happy	(3)	past	<b>-</b>	horrible
問	6 V	Vhich example ab	out se	rendipity is NOT	meni	tioned in the pas	sage:	? 45
	(1)			planned during R				<del></del>
	2	The computer er	abled	Lorenz to find ou	ıt ch	aos in his weath	er sir	nulations.
	(3)	Columbus left fo	r Chin	a and reached a	diffe	rent continent, n	amel	y the New World.
	(4)			liscover penicillin				
問	7 W	hich of the follow	ving is	true about the p	assa;	ge? 46		
	1	The origin of ser	endipi	ty lies in the anci	ent (	Greek civilization		
	2	New discoveries	are of	ten made througł	nev	v technologies.		
	(3)	The historical de	velopn	nent of science ar	nd te	chnology has wo	rked	as planned.
	4			ot contribute to t				-
問	8 W	hich of the follow	ing w	nderlined facts is	тои	mentioned in th	ie pa	ssage? 47
	Wha							chnology. In various
(#	3/	es, important disc						ed to do something
		(8)						significantly small.
								regarded as a form
		(D) erendipity.					<del></del>	
		(A)	② (	3)	3) (	<b>C</b> )	4	(D)

What makes a successful connection between doctor and patient when they first meet? Most patients seem to know it when they see it, even if they can't quite articulate the specifics. Before the visit is even over, most patients have a clear sense of whether this is a doctor they feel comfortable working with. But think about that for a moment. We would ( 49 ) buy a house or a car based on ten minutes of exploration. We wouldn't accept a job or make a financial investment with such scant information. Yet somehow we decide to invest our health in someone based on a single short encounter.

What is it that patients look for in doctors? When searching for a doctor, most patients still use word-of-mouth recommendations. There are a number of doctor rating sites, as well as the many 'quality measures' that are published online, but most people have ( 50 ) making sense of this jumble of information. This is partly because the data are disjointed. But mainly this is because most of us don't make decisions based on rational facts. Patients may in fact research their prospective doctors' board certifications or mortality rates or blood-pressure control rates, but they don't necessarily use these numbers in choosing a doctor. They tend to go with a doctor whom they feel they can trust.

What does it mean that only 40 percent of Dr. X's patients with diabetes have their glucose under control? Well, it may mean that he does a terrible job with diabetes. Or it may mean that he has many elderly patients for whom 'controlled' glucose might be harmful and so he appropriately allows their sugars to be higher. Or it may be that he maintains a good relationship with those very difficult, complicated patients who can't or won't take their insulin. These are the kinds of patients who often bounce from one doctor to another. The fact that they stay with Dr. X suggests he's doing something favorable that maintains their trust. This keeps his patients engaged in the medical system but definitely makes his numbers look bad.

Perhaps Dr. Y, whose statistics say that 80 percent of her patients with diabetes have their glucose controlled, is indeed a better doctor than Dr. X. Or maybe she is impatient with those who don't take their medicines. The '( 52 )' patients find her uncomfortable and drift away, leaving her with patients who dutifully take their medicines and furnish her with more-impressive numbers.

All of these 'quality measures' simply measure what is easy to measure, and have only indirect connections to what is truly good medicine. So it may ultimately make sense that most patients do not make decisions about doctors based on these numbers. Most people want a doctor who is baseline competent, but most important, who will listen to them. The

greatest fear of patients is that they won't be ( 53 ) by their doctors and thus not get the medical care they need.

Then there is the time crunch, or should I say the time mismatch. The ( A ) may have waited weeks or months for this appointment and so comes with a spreadsheet of accumulated concerns. He or she is desperate to pack every last issue into these precious few moments with the doctor. The ( B ), on the other hand, is running late, is under pressure to be efficient, knows there is a pack of patients growing impatient in the waiting room, and has been given more work than can possibly get accomplished in the allotted time.

So what happens when a doctor and patient talk? A typical interview begins with the doctor asking the patient the reason for the visit. This is the cue for the patient to begin his or her story. I deliberately use the phrase 'begin the story' because that is how most patients conceptualize their sense of becoming ill. Like any story, there is a beginning, middle, and end. There's a main character—the ( 55 )—and a definite plot. But this is not how it's traditionally viewed in medicine. The initial words of the patient are formally categorized as the 'chief complaint.' This chief complaint is the opener of the standard medical history and is meant to be a concise capture of the patient's main issue.

You can probably see the inevitable clash between doctor and patient. The patient has a story to tell and the doctor is scoping out a chief complaint. So it's not surprising that doctors typically interrupt patients within twelve seconds. And it's not surprising that this is one of the biggest issues for patients. Being cut off is exceptionally frustrating because it makes clear that you aren't being listened to. It certainly isn't the most promising way to form a productive doctor-patient relationship and it's also a setup for medical error.

(Adapted from What Patients Say, What Doctors Hear, by Danielle Ofri, Beacon Press, 2017)

問	1 V	Vhat does the wor	rd, they, refer to in the	pas	sage? 48	
	1	most patients	,	2	most doctors	
	3	most doctors an	d patients	<b>(4</b> )	most people	
問	2 W	Which of the follow	wing is the most approp	oriat 3	• • • • • • • • • • • • • • • • • • •	)? ④ slowly
問	3 W	Thich of the follow	wing is the most approp	riate	e for ( 50	)?
	(I)	advantage	2 permission	(3)	responsibility	④ trouble

問	Which of the following is NOT included in the phrase, these numbers? 51							
	1	the rate of patients' death						
	2	the rate of control of high blood-pressure						
	3	the rate of a doctor's successful treatment for some diseases						
	4	the number of patients allotted to one doctor						
問	5 W	hich of the follow	ving is the most appr	opriat	te for ( 52	)?		
	1	impressive	2 better	3	harmful	④ difficult		
問	6 W	hich of the follow	ving is the most appr	ropria	te for ( 53	)?		
	1	heard	② interrupted	3	respected	④ visited		
問	7 W	hich of the follow	wing is the most app	oropria	nte combination	for ( $\boldsymbol{A}$ ) and (	B )?	
		54						
		***************************************						
		Α	В					
	1	time	patient					
	2	time	doctor					
	3	patient	doctor					
	4	doctor	patient					
	18 V	Which of the follo	wing is the most app	ropria	ite for ( 5	5)?		
	1	doctor	② patient	3	story	medicine		
問	9 A	According to the	passage, which of tl	ne foll	owing is true a	bout a doctor's and	patient's	
	tall							
	1	① The patient is expected to start with his or her chief complaint when he or she						
	talks about their medical history.							
	2	and areatively in their						
	ľ	medical history.						
	3	The chief complaint is usually given at the end of a long story the patient tells.						
	4	The productive relationship between doctor and patient will be built up through a						
	_	twelve-second chi						

問10 Which of the following is true about the passage? 57

- ① Doctors like to listen to a patient's long story because they can understand his or her chief complaint very well.
- ② Patients feel frustration when they are interrupted because they know they are not listened to by the doctor.
- ③ Doctors rarely cut off their patient's story because they know it offends them.
- ④ Even a productive doctor-patient relationship can lead to medical errors.





